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Please share as many questions as possible with our guest speakers using the following form: https://forms.office.com/r/EBg6uqh2Gz

If you want to add items to the agenda, please email the Executive Vice President by the Wednesday before Senate meetings. Minor edits to this agenda can also be suggested over email.

Pay close attention to the Guest Speaker. You are expected to engage in conversation and ask pertinent questions. Some prior research is encouraged so that questions and comments are well-informed.

Here's the agenda:

- 05:30 | Call to Order
 - ∠ Approval of Last Meeting's Minutes

https://forms.office.com/r/MMqSQcqmj0

- Rose: I motion to approve the 10/21/2024 meeting minutes.
- Malachi Chukwu: Second
- The motion of the 10/21/2024 meeting minutes:
 - o Yes:51
 - o No:0
 - Abstain:0
- Marwa Aly: We have reached a majority, and the motion has passed.
- ∠ Approval of the Agenda https://forms.office.com/r/cbDYx7GV5e
 - Ajay Barman: I would like to make a motion to add student regent to our meeting agenda.
 - Folake Okor: Second.
 - **Nazua Idris:** VP canadits not be voted on since they need approval from their department.



- Marwa Aly: We will motion to have to amend the meeting minutes to include student regents and we will not vote on the VP canadits.
- Nazua: I motion to approve the 11/04/2024 meeting minutes.
- Tathagata Pal: Second
- The motion of the 11/04/2024 meeting agenda:

Yes: 48No: 1Abstain: 0

• Marwa Aly: We have reached a majority, and the motion has passed.

- 05:45 | Guest speakers
 - ∠ Dr. Jenna Hyatt, Dean of Students at WSU.
 - **Dr. Heather Case:** the Washington College student experiences survey is open. It's a biennial survey, you should have received a link. Everyone has their own personalized link. And it's really important that we have students fill that out. It is a survey predominantly about fundamental needs. That is the survey that went out 2 years ago is how we were able to get funding for the SSCH Grant, and now the food securities grant. So as of Friday, the survey had been open a week, and we had 1% of students who had completed it so if each of you could complete it and find a couple of your peers to complete it, it is for anyone who is enrolled in any credits of any kind at Wsu. Actually, it's across the whole state. But I'm only worried about Wsu, right? What the other schools do does not matter to me. So it's it's really important to do that, because that is the data that we use to continue to advocate for additional funding sources related to fundamental needs. Okay. And Dr. Hyatt did join us. There she is. Jenna, anything I we I was just kicking off and just adding about the survey. So anything you want to kick us off with.
 - **Dr. Jenna Hyatt:** No, I just so appreciate this opportunity to be with you all, and we're excited to share, and we can't wait to hear what your questions you have and how we can, partner. So thank you, Dr. Case.
 - Marwa Aly: What is the eligibility to receive the funding and what is the decision-making process?
 - **Dr. Heather Case:** So there's a couple of different things to be mindful of. 1st of all, the FAFSA was Redone this year, as many of you may know that created significant difficulties. We still have students at Wsu who are pending Fafsa completion, which means they're not eligible currently for any Federal or state financial aid until that goes through. And in those cases that was through no fault of the student. Right? It's this new process that is really kind of created significant delays. So as a result, student financial services, actually, they have some emergency funding. And we have some emergency funding student financial services actually had to reduce the amount that students are eligible for, because they had so many students apply in just record numbers this year. So for student financial services, I believe. Now the maximum is 700. It used to



be a thousand. It's now 700 So when you complete the emergency funding application, any student who does it goes 1st to student financial services, who evaluates it, based on for their financial aid. For their emergency funding. You have to have either a FAFSA or WASFA on file. So for students who don't qualify to complete either of those, it automatically that you get a denial letter from them. And it says we're going to consider you for other sources, and then it's forwarded to the office of the Dean of Students. We also have seen a significant increase in emergency funding related to the FAFSA delays this year. So if you're applying for housing. Specifically to pay for housing that can go up to \$1,000. But \$1,000 is not guaranteed. It's in part with what the FAFSA and the WAFSA say, if you're eligible to file that if you have student loans available and have not taken any of them, you will not be eligible for emergency funding until you've taken at least some of your student loans. If you're not eligible for student loans. Then, depending on the receipts that we receive, and depending on how much money we have left right. So last year we ran out of. We ran out of the SSCH money. So all we had left was the Dean of students, and that source is capped at \$500. That was kind of a lot so trying to hit like the highlights of all the different things.

- Marwa Aly: Who is a good person to contact when it comes to a leave request as an ASE?
- **Dr. Heather Case:** Yeah, no, I don't think so. I would suggest they start with their academic advisor and if they can't figure it out that way. They certainly can fill out a student care referral, and we can help them find.
- Attah Austine: Why are emergency funds taxed?
- Heather Case: I was not aware that they were or were not. I certainly can
 follow up with student financial services and find out, but I don't want to give
 you incorrect information. I was not aware that that was happening, so I can
 follow up and then respond to you, Marwa, so that you could share that
 answer.
- **Joseph Akowuah:** How do you think we can improve this system when it comes to international students?
- **Dr. Heather Case:** Yeah, that's a great question. Part of the difficulty for international students is that some of the Federal financial aid guidelines dictate how we can how we can award money and so I definitely hear what you're saying. It seems unfair. It does not mean that international students are not eligible but in order to be eligible for emergency funding, in most cases you have to have unmet need. So if you do have unmet need based on that. It gets complicated because we have to work with international programs. So if you're not eligible for loans, we're not holding you to that standard. But you do still have to have unmet need as determined by the financial aid documents. And for international students, we have to work with international programs and look at the documentation that you and or your country provided explaining how you were going to fund your education here. Right? So if you're if you're on a stipend from your country, we have to take that into consideration as part



of your unmet need. So I can't give you a blanket answer. It doesn't mean that all international students are not eligible, but we do have to take it on a case by case basis and look at all the documentation we have for each individual student.

- **Desmond Aboagye:** Who determines the services that gets that have access to put direct charges on student accounts and also effect holds on those accounts? And I'm asking this directly in relation to housing.
- **Dr. Heather Case:** So there is a whole list that seems crazy long to me. But there's a whole list of all the people who can put holds on accounts. In general, if you have an outstanding balance of a thousand dollars or more, any place across the university, you will have a hold placed on your account. A financial hold. So you know, if you're struggling with holds, we certainly can take a look with you, one on one. I do think that Meg is on the agenda for later today, and so that probably would be a great question to ask her. Because if your if your question is specific to a housing hold. I would ask Meg. When she speaks next. If it's a hold about something else, and you're unsure like, what is this hold, and why? Why is it there? We can help you figure out who has placed the hold on your account so that you can follow up with the right office and not have to go to like 12 different offices trying to figure it out.
- **Desmond Aboagye:** I mean the so the question. I am hoping that this could, because it entails all graduates and professional student, not just me, I mean. I don't have any hold right now, but at the the situations I have faced and the situations that my colleague, international student, have faced specifically with housing, having the ability to directly put charges on our accounts. I don't think it is fair. And so my question was, who determines those services? I understand that there are a lot of services, but who gives those approval.
- **Dr. Heather Case:** Yeah, I can't answer that about housing, like, I don't have an answer for you about housing, but Meg is coming tonight, and so I think Meg will be able to answer that question for you.
- Madison Hönig: Hello, so I have a question kind of on the theme of some things we're going to be discussing later. My name is Madison. I am the representative, the college Rep for the College of Arts and Sciences. So my question is about community safety. I had a meeting earlier this week with Chief Jenkins, who is going to be speaking later, and I found out that Cougar Safe Rides is no longer available. It was not funded this year and I wanted to know if you could speak to some alternatives that your office is maybe working on or has access to, for students who feel unsafe getting around campus, especially now that the sun is kind of going down much earlier. And it's very windy, for example, today. So I'd love to hear if you are working on any initiatives surrounding community safety.
- **Dr**. **Heather Case:** You know. We partner very closely with the Wsu police department and so I think it's really important to hear what Chief Jenkins has to say. I do know that the cadet program offers, but escorts, you can call, and they do that. I do think it doesn't start until evening, but he can give you all the



details on that. I will tell you that mobility in general is a pretty significant problem for a challenge, not a problem, a challenge for the WSU Pullman campus. One of the things that we have started is we now offer support for students who have experienced hospitalization or need medical ongoing medical case management. and that was new last year. And one of the biggest challenges we have yet to solve is mobility. So people who have injury like orthopedic injury to their legs. There are 3 different service providers for people who have short-term or long-term disabilities, and we have struggled to get those students around campus to class on time with any of those providers. So if you're asking for, is there going to be a car replacement like a free Uber. That is not something we're working on. But we are working with the police to provide escorts and make sure. Students know that that is available, and so there are ways to be escorted from one place to another after dark on campus.

- Madison Hönig: We did have a conversation about the cadet program. From what I understand, there's actually less cadets enrolled this year than previously, so they don't even know if they'll have enough staffing to staff the volunteer program. I think they run it from Wednesday until like Sunday. So you know that that's also a concern. I just want to, you know, kind of flag it on your radar that I think this is an area where we might, you know, need to explore different alternatives. Given that, it seems to be an issue with just like having enough volunteers in order to sustain these programs. So yeah, I just wanted to put that on your radar. As this is a huge concern for grad students, especially in light of what happened last week.
- 'Niyi Ogunkoya: Well, my concern stems from what Desmond had asked earlier and I just want to put this out to aider case, please. I think that if students have so many people who have access to the airport, or who can place holds on their platform without informing the student ahead of time that they'll be such old. I think that's that should be looked into. I mean, if there's gonna be a hold on the students. I don't know platform or something. The students should be communicated because I had a terrible experience with a hold in my foster year. I actually wanted to buy something somewhere and then I, after speaking with the person, and he said I was eligible. He checked my he checked my my platform and all of those, and only to tell me that well, there's a hold on this platform, and so we can't attend to you. But unfortunately, I had to scout around to check where the hold was. The hold actually came from the Kuga health services. And so now Kuga health services placed a hold on my on my student platform, and I couldn't buy stuff on credit, you know. That's that's weird, you know. So so I'm saying this, not because I'm affected now, but because I know what it means. Having been affected in the past. I think that students. If there will be hold on student border, or whatever it is at a time the students should be communicated with when we have so many people placing hold on things that should make us move forward. I mean, they're holding us, I mean, as it sound literally, it's holding us back from doing other things that affect our lives. So I think that should be looked into, it will



be appreciated.

- Marwa Aly: So, Dr. Heather, we have another question. Do you have a plan to make the emergency fund accessible for all students, regardless their status as we understand it, it's a fund for unexpected situation, and it's offered to support students and improve their experience at WSU?
- Dr. Heather Case: So anyone can apply, and it's not limited to only people who can fill out the FAFSA was. That is one of the 1st questions, and that does limit where funds can be taken and again, that is in keeping with State and Federal financial aid law. Right? But it also has to meet the federal Government actually defined what qualifies as emergency? An emergency now, right like that didn't happen before. But now the Federal Government has defined that. So the one of the big difficulties is that sometimes, and I understand, like students, experience something unexpected. And they they're like, it's an emergency. But if it if they don't have the documentation, if they don't have, if they don't meet the criteria, the the definition set forth by the Federal Government for an emergency, even if we want to help. Sometimes we cannot right? So anyone can apply And if there's any way we can, and several times I know Lori will get stuff, and she'll say I need documentation. If you can provide me documentation, I can provide funding, but without documentation we cannot provide funding right? So, and it doesn't even have to be. I already paid for this, and now I'm waiting for you to pay me back. Let's say you have an emergency with your car, and you get a quote an estimate. We can take the estimate. It doesn't have to be like, I've already paid for it. Right? So we're do. We are really trying hard to do everything we can to make sure that we can fund as many students as possible. But at the end of the day. If we don't follow those Federal financial aid guidelines. The State or Federal Government could say Wsu is no longer eligible to receive financial aid. So think about if no one could receive financial aid anymore, like how big of an impact that would be. So, I know sometimes it does probably feel like we're being really nitpicky and very particular. But we're just trying to make sure that we're doing it in keeping with the Federal guidelines so that we can continue to give money to as many students as possible.
- Marwa Aly: Can students access this information about what are the emergencies and who is eligible?
- Dr. Heather Case: Yes, so we just did an update. I will. Some of that is on the website. Now, some of it. Student financial services actually is continuing to receive that definition. Again, the FAFSA update was not great, and it had nothing to do with our financial Aid office. Right? It had to do with the Federal Government just kept pushing back deadlines, deadlines, so they were supposed to have all this information in August, so every time the Federal Government provides another update. We try and get that to the website as soon as possible. So what we have as of today is updated. But I anticipate. You know we continue to receive updates from the Federal Government, and as soon as we get them we put them there.



- Link to more information about Emergency Funding: <u>https://studentcare.wsu.edu/student-assistance/financial-assistance/</u>
- Golrokh (Rose) Maleki: The system was a bit confusing because they received an email saying they were not eligiable, but then they received a follow up email about contact something. Did you do something for the email to make it more clear for students?
- **Dr. Heather Case:** Yeah, I did. I provided that feedback to student financial services, because that 1st email comes from student financial services and not from us and so I did provide that information, and they said that they made some adjustments to the letter, because it does say you're not eligible. Then a little bit further down if you keep reading, it does say, but we're forwarding your stuff on for consideration. Another place they were. Gonna try. It's my understanding that they were gonna like Bold, that or highlight it, or something. So that part would stand out so you wouldn't just think, oh, I just didn't get it. you know, if anyone receives an email and it's still confusing, I will continue to take that feedback back to our partners at SFS. So if if that is the case. Please reach out to me and let me know, so we can continue to work to make that a better process for you. As the students.
- ∠ Meg Autrey, Housing and residence life at WSU.
 - Meg Autrey:
 - Housing & Resident Life
 - Provides Housing to Students in 17 residence halls and 9 apartment complexes.
 - Support the individual student and their growth, develop communities, connect students to campus and cougar community, facilitate educational and social experiences, collaborate with university partners, and maintain compliance work within FERPA, RCW, WAC, Executive policies, CCR, CCS, and EHS.
 - Resident Life:
 - Associate and assistant directors
 - Residential education directors
 - Student Saff (155)
 - senior RESIDENT ASSISTANT
 - o resident ASSISTANCE
 - Apartment and leadership coordinator
 - Student staff (11)
 - Apartment coordinator
 - o resentence HALL ASSOCIATION
 - Housing Operations
 - Associate and Assistant Directors
 - Residence Hall Operations
 - Contracts & Assignments



- Student Staff (60)
 - Desk Managers
 - Desk Assistants
- Summer Conference Operations
- Apartment Operations
 - Single Student Apartment Contract and Assignments
 - Family/Graduate Apartment Contracts and Custodial.

Manny Gomez:

- We have 5 complexes for family/graduate apartments.
 - 43-200 Units per complex
- We have 4 Single Student Apartments
 - 54-124 Units per complex
 - Individual resident contract by bedroom

Desiree Valdez Chavez:

- Graduate Student Support Initiatives
 - Storage Agreement
 - Monthly rate of \$100/mo when can show evidence of an academic reason to be located outside of Pullman (minimum 8 weeks, maximum summer and a semester)
 - More on our storage agreement can be found here: https://housing.wsu.edu/currentstudents/contracts-and-policies/family-gradhousing-storage-agreement
 - 90-day notice of departure
 - Off campus would be responsible for entire lease.
 - Low Market Rates
 - Apartment Coordinators
 - Graduate student priority housing
 - Allow for adjustment to due date for monthly licensing fees.
 - Programming and community building
 - Furnished studios
 - GPSA Representative on Advisory Board (in addition to apartment representative)
- **Josephy Akowuah:** There is a person who works at your office who is very rude and does not treat people well.
- Desiree Valdez Chavez: we have heard your complaints, and if you ever have in in our last slide I was talking about some overarching department initiatives. In the overarching department initiatives we are talking about. You know that customer service. A piece and providing more and better



training. I'm sorry to interrupt with that, but if you ever have those complaints like, please don't wait to tell somebody you can tell myself you can tell. You know you can. You can ask for the office manager. You can ask for me. You can email any of us. All of our information is public information. So please feel free to email us, and if you can ask for a name, we have trained our staff to provide their name like, if I were to answer the phone, I'd say, Hello, this is Desiree, with housing and residence life, and like we would ask to provide you that information. So we don't have to guess. People's ages, just, you know, ask for a name if it's a student, or if it's our our program coordinators. Don't be afraid to share that information because we want to be able to provide you the best customer service. If your apartment coordinator is the one phone and isn't able to provide you the support that you need in the moment. Also tell us that housing apartments, my email, Emily's email, who's the apartment leadership coordinator? Any of us would be happy to not only take in that information, but also take action and develop further training. We've done a lot in the past 6 months and trying to develop training that is holistic to the experience of the students living there because of the different functions of our jobs and the different transitions and building the team in the operations world. Is really focused on improving that customer service piece from, you know, 8 am. To 8 pm. And and the next day, you know, it really doesn't. Customer service doesn't end when the office closes. So if you're getting that customer service, yeah, at the middle of the day you let us know there's always someone around that you can talk to and and not have to hold on to those complaints.

Meg Autrey: I think the message that you're giving us right now about your experience, even just inquiring. And, Ricardo, I see your message in the chat as well is something that we have been receiving as feedback from both members of Gpsa and graduate students and international students in our international programs office. And we've we've done a couple of specific things in the last 6 months. One is we redid our office. And so we have kind of an if you if you come into the housing office, we're second floor main center, straight, Parham. It looks a lot different. Once you walk into kind of the main office area because we understand that there wasn't a key Point person to kind of welcome you and and address you and things like that. We've had a retirement in the last 8 months that was very helpful for us and kind of moving some initiatives forward, and we also are working with our international programs, colleagues to come in and do some specific training, not just for our our housing folks, but we're also including our housing and dining financial team and our asis, which is our administrative services information system. So our it like front row team. Who interacts with folks in our apartments and folks in our hall and things like that. We're having our international programs team come in to do some additional training with our frontline staff specific to understanding. Maybe the experiences of international students coming into our country



in the United States, and how housing looks different in different. even in different cities, than it does in Pullman. And so how can we make sure that we are understanding an individual's lived experience within those things? So so thank you. I hear you absolutely. Yes, I think we've gotten a little bit better, and we have a long way still to go.

- Md. Redwan Ahmad Khan: Hi, I have couple of questions. So one is the same thing like the question about a lady like the front desk, lady, one of my friend, has experienced really discriminative behavior from her like he got recently married, and he went. He asked to change his apartment. He used to live in step 2 housing, and he asked to he requested to change his apartment to a double bed about room and the lady was saying how you came alone, single and hair, and you got married, and you were asking changing about man like, it's kind of things like, is it like if someone get admitted to WSU as a single, they are not allowed to get married. So one thing like this is really discriminative behavior. I like my really one of my close friend. Experience from this front led desk. Lady Second is, I've been experiencing in my apartment so about the auxiliary service like when I call to the apartments like housing apartment service, like the call, like a call to the auxiliary service about any facilities. So my door lock was been not functioning more than a year. So when I used to call to the auxiliary service, they used to come, and they probably used to use that wd, 42 and fix for a couple of days, then against it. Get unlike, it's still functioning. And then when I again called them, they used to come. They fix it for a couple of days, and things like, so that this been happened in last month. So right now for the couple last 2 weeks it's been working, but I don't know how long it will work. Second thing is the Internet service. I don't know how it's like I saw some couple of them email like the Internet service is really, really bad, like in the I don't know about the what the other apartment service by my apartment is in L. 2, 0 3. The home Internet service is really bad and I don't know like how we can fix it and how we can go forward with this thing. So I so this, like you, told, like one of the things, has been resolved by changing the front desk, lady. But the other 2 things we feel like it need to be resolved as early as possible.
- Meg Autrey: We haven't received as many tickets in our ticket system for Internet issues. And so I, that's why I asked those questions we did.
- Md. Redwan Ahmad Khan: I had one question, like the most of the restaurant, are still stay really busy like. So when I came here in the morning I leave my office around 9 or something based on my work, and I don't have time to raise a ticket. That's why a lot of the people I feel like the same team like they don't have time to raise a ticket and write a long email. That's why they are the suffering, the way I am suffering. It's probably in the like. I I feel like a lot of the people in the same group.
- Meg Autrey: Yeah. The the thing that's really helpful for us is to know exactly which units it is that are having difficulty, because there are a number of things that contribute to our Internet being body one is, we had



a a larger issue with our network which we've been working with central it on, and 2 is there are a lot of what we refer to as rogue wireless routers and so the items that emit a wireless signal. So wireless printers, or if somebody has their own personal, wireless, router things like that causes issues with the our wireless system. And so until we know where the like, what unit there is an issue at. It's hard for us to pinpoint the cause of that issue, because it could be a number of things it is good for me to hear. It is still a problem, because I thought things had gotten better. So thank you for that. And I wrote your name down and we'll drop a link in the chat for how to get to submit a specifically an Internet concern. So it routes to the right people. And you're always welcome to email housing@wsu.edu with that specific concern as well, and say, like, I don't know where the link is, can you tell the right people? This is the problem I'm having, and we are happy to get it to the correct individuals.

- Anna Ivanova: What areas are facilities in charge of and what areas are housing directors in charge of?
 - Desiree Valdez Chavez: So a part of the improving customer service. Our our team in house is trying to do a better job of tracking the concerns and complaints. Manny's team does the custodial turnover? And does the custodial upkeep? And if there is, you know tickets that are being put in through our facility service different than our grounds. Teams! please let us know. So if you have something that isn't in your apartment, please. Call our auxiliaries facilities. Or even if you recall now, we have our apartments. After hours again trying to provide that 24, 7 customer service, and then, with the like increasing the cleanliness our apartment coordinators do weekly rounds of the facilities. So if there's any issues that you are spotting that maybe they haven't got to. Do not be afraid to contact them with like a crude messes, or if there's anything that has been left behind. We, we, Emily and I are tracking a lot of what our our apartment coordinators are putting in, so that we can better address where our attention is going to a recent complaint and or request depending on how you want to see it. Meg has been working a lot with our auxiliaries, facilities team to improve the facilities for our children. So thinking about Park, our parks, our playgrounds, and keeping those up to date clean and also safe for our our young residents. So thinking about that, and also from like that improved customer service, being able to provide that throughout the different complexes. So, thinking about the more information you share with us the better and then so that's where I was like increase for you all with families. Don't be afraid to be like, hey? This mess has been here for 3, 4 days. Understanding the staffing needs we are constantly hiring, and the turnover that may happen. So being able to account for that, some of our students here in this chat I've seen and recognized from our custodial team. So it is something that we are working on aligning and assigning, and Manny's role and the expansion of our housing operations teams is dedicated to trying to solve some of those problems.



- To submit a ticket to tell ASIS about the internet: https://jira.esg.wsu.edu/servicedesk/customer/portal/85/user/login? destination=portal/85
- **Edmund Larbi Afari:** Why can single graduate students cannot apply to single housing? Is there a way to change some rent to every month rather than every 6-months?
- Desiree Valdez Chavez: Yeah, to the I alluded to this earlier. The licensing agreements are different for our Ssa. And our family graduate housing. If our residents are interested. They can sign up for a payment plan through the bursar's office and or through the portal. So that is one way to accommodate the payment structure, or speaking to our our housing financial folks who deal with all of the billing on the different ends for SSA and family grad. Anything to add Meg on the financial front or the 1st part of the question, with the difference in family structures.
 - Meg Autrey: So our single student apartments, which is what Columbia housing is. Is that rent by bedroom model? And so it does cost a little bit more to live in that space than it does to live in, like our family housing, where it's the same. It's we rent by the unit, because there's additional administrative labor with renting by the bedroom. And there's additional policies and considerations within that structure. So I'm setting that up to frame the answer for you. In a number. 2 years ago the University came to housing and said that they were moving to being able to offer a payment plan as an institution and that essentially we had to get on board with their payment plan. We historically had operated our own payment plan in our apartments, which was monthly in both our single student and our family apartments, and then operated our own payment plan within our residence hall system, and the university didn't have a payment plan. So everything was due the 1st day of classes from a tuition and fee standpoint and so we fought tooth and nail to keep family graduate apartments at a monthly charge in, and not to be part of the larger university payment plan structure. But our concession for keeping family grad on a monthly charge was that our single student apartments and our residence halls would move to the University's payment structure, which is why an individual in Columbia sees their their licensing fees charging for the entirety of fall semester, and then the entirety of spring, plus their extra month in the summer and so that's why, like the payment plans and how we charge looks different, and that aligns with some of what I was saying about. Like we, we try to do small things to support our graduate students. And that's 1 of the small ways. We were able to make some endroads because the larger institution decided the other pieces we don't offer that shared. I saw it in the chat, and it also is a little bit of the 1st part of your question. Is, we no longer offer shared graduate housing for any new shared graduate units within step. 2. A long time ago it was created as a way to fill units because we didn't have enough demand for filling them from our families. And so we established a shared grad system so that 2 single graduate students could split the unit rent on a space. What we saw over the years is, we saw



an increase in desire for couples and families to rent from us and then we also saw an increase in kind of the administrative burden for us to offer those share grad units at the same price, as if an individual were to rent the unit as a whole, like is, it is a different administrative load for us to manage separate contracts within one unit, which is why, in our single student apartments it just costs a little bit more per person to do that versus one of the ways. We can keep our rates as low as possible in our family graduate housing is that we have been phasing that out. Now, one of the things you saw on our initiatives is that we're updating our housing management system. We just signed the contract with the new system. So in the next year and a half we will be moving out of our like. 64 bit I. We were the front runners in the nineties. With this system housing management system, which we're hoping will remove some of that administrative load and allow us to go back to offering a shared graduate option. We aren't going to know until we fully get that you that system online what that will mean for us or not. So we are looking to the future because we want to bring it back. We just can't quite do it right now.

Please share as many questions as possible with our guest speakers using the following form: https://forms.office.com/r/EBg6uqh2Gz

- 06:25 | 5-minute break
- 06:30 | Guest speaker
 - - Madison Hönig: We have invited Police Chief Jenkins where we are going to have a miniature town safety meeting
 - Chief Jenkins:
 - o WSU Police: 18 Commissioned Officers with 24/7 presence on campus.
 - Area Law Enforcement Agencies which include Washington State Patrol, Whitman County Sheriff, and Pullman police can assist when they are needed.
 - Regional Dispatch & Contracting WSU PD center. You can contact 911 and they can determine who to dispatch based on your location. WSU police department patrols campus 24 hours a day. For non-emergency assistance or response call Whitcom dispatch at 509-332-2521.
 - Police Cadets which is a walking escort service from Thursday-Saturday 9 PM to 12 AM. Contact 509-332-2521 and ask for a Walking Escort Service.
 - Blue Light Phones which are across campus which will go directly to the regional dispatch center. All you need to just explain your need.
 - Emergency Notifications: Everbridge Mass Notification System that sends emergency alerts. To sign up, go to alert.wsu.edu
 - o On our police website, under News and Updates, it will provide the



- most updated alerts.
- Security Cameras: We received a \$46,000 grant to purchase some license plate recognition cameras. We also received a \$3 million grant through a Congressionally directed appropriations request to install 120 cameras and 64 door access controls. Priority will be installed at graduate living facilities.
- Weapon Detection System: Open Gate. It is not a metal detector, but a non-divestment of property, mobile-multivenue use and can set sensitivity level. It is a system that can distinguish between metal uses.
- Recent events: We received the report a week after it happened. We looking into various reports from our campus and at U of I and we have not found any similar cases. We have looked through security camera and could not find anything. We have talked to the person who was assaulted and there was no details they could provide.
- Edmund Larbi Afari: I have a question about the Everbridge system. I received an email that seemed like a spam email. I just want to know if you could send out another email to register for the Everbridge system.
- Chief Jenkins: I will report that back to Doug Anderson.
- **Haden Kingrey**: With this new camera system, it will go from a coverage of 20% to 80%. Is that accurate and what is that last 20% going to be?
- Chief Jenkins: It actually may add an additional 10% for the moment. However, we have cameras strategically placed and we are putting together a list of where to place them strategically.
- Portia Amoa-Danquah: Are those Escort service only for Thursday to Saturday or are there plans to expand on the program?
- **Chief Jenkins**: We would like to do more, but our goal is once we increase cadet numbers, we will build up the program.
- Madison Hönig: Being, as there's no other public questions. I was just wondering, Chief Jenkins, if you could end on kind of providing students with kind of some clarity about calling 911 versus the non-emergency line, and kind of what you spoke about at the Community Safety Town Hall to report anything, even if you don't think it's that important.
- Chief Jenkins: Yeah, you know. if you're not sure whether to call 9, 1, 1 or the business line call 9, 1 1 with, you know dispatchers that answer those phones are trained to triage calls, and we would rather have you call and make sure that we don't miss something rather than wait, or or you know, because most people don't know what the business line is. Everyone knows 9 1 1. So you know, I would just urge. You call 9 1 1 if you do, wanna I do have on the slide the business the non emergency line for the dispatchers and or for the regional dispatch center. If you want to put that in your phone, that's great. The call. If it's like something that you just have a question about, or you want the walking escort service. You don't, you know you don't need a police officer to respond right away. Then feel free to call that number. But you know, just



if you don't have that number or you're not sure. Just call 911.

- Madison Hönig: GPSA will be sending out an email going out to graduate students.
- Madison Hönig: Please sign up to volunteer for helping during the Food Drive.

Please share as many questions as possible with our guest speakers using the following form: https://forms.office.com/r/EBg6uqh2Gz

Student Regents:

o Kassandra Vogel: Thank you for the introduction, so I am the current student Regent, and I had the pleasure of meeting Gpsa's executive team a couple of weeks ago, and so I just kind of wanted to come on and make myself known to the Senate and interact with you all I know. We're kind of pressed for time, so I'll try to be brief, but and I know Gpsa usually tends to be on top of things also. So some of you might already have some context around what the Board of Regents is, and what the student region is. But I'll just do a really brief overview. Just so we're kind of all on the same page. So the Board of Regents is Wsu's governing body. A lot of the regions like to liken it to a board of directors for a company. So the the role of the regents is to make high level decisions about the university as a whole. So it's not just a single campus. It's system wide, and it could affect affect. You know, the decisions could affect any number of people that fall under the WSU umbrella. So I like to give a couple of examples, just to give some context on what those high level decisions are. So for example, the Board of Regents will ultimately select who the next president of WSU will be, whenever we have a tuition, increase. The Board of Regents votes on whether or not or and how much that increase will be any capital projects we have on any of our campuses with, you know, over a certain threshold the Board of Regents has to approve those things. And then all of the presidents of our, you know, asws use and Gpsa campuses come and report to the Board of Regents. So the board votes on a lot of things, but a lot of you know divisions across the system. Come and report to the board, so that you know the Board has this information and kind of higher bird's eye view of the entire system. And so really, there's supposed to be 11 regions. We're a couple short right now. And of those 11 one is a student regent. One is the faculty regent, and the student region has the shortest appointment. It's a 1 year term, and the faculty appointment is 3 years. And actually, we're we have our. We're right at the end of our 1st ever faculty regents term which is super awesome. So we've actually had student representation on the board, for I think maybe 26 years now. And this is the 1st time we're getting faculty representation. So that's super exciting. But yeah, so I think that's just a little bit of context. My role as I see it as student Regent is to just. You know I'm the one student voice on the board. So what I try to do is student region is amplify student voices and also go. And, you know, kind of get a sense of how students are feeling about certain topics, especially as they relate to things that we're going to be voting on I went to the GPSA Executive meeting a couple of weeks ago, like I said, and I really appreciated some of the interaction feedback I got from some of the members of the exec team. And so, that's kind of why I'm



here today. I I wanna be able to open up a conversation. You know about what issues you guys are seeing on campus or you know, any anything you really want to talk about so. I think I'll open it up to questions now, because I I know again we're limited for time. I don't want to talk at you all too much, so.

- Madison Hönig: We passed a referendum last year for funding the food pantry. I
 was invited last year to speak at the Board of Regents. I would like there to be a
 little bit more transparency on the Board of Regents.
- Kassandra Vogel: What I will say is, you know, from what I've noticed in my role as student region, I think there's a lot of gaps in what the student region could be doing. More of that hasn't been happening at least in recent history. So I think you know part of my goal, and my position in the short time that I have is to kind of build up some of those relationships and connections and things that I think the student region could be doing that hasn't necessarily been happening like I just said so. You know, trying to connect with students more and make students aware of when things are coming up at our board meetings, or when you know, we're going to be voting on specific things that are relevant to students, and I will say even as a student regent. I got appointed a little bit late because the Governor's office. You know we were reliant on them to appoint me, and when I've even I I sort of just recently kind of got some clarity around even the process of how the agenda was made, and so I think there's a lot of I would agree with you like the the process of the boards isn't always clear. And so I appreciate that feedback. And I'm working on ways to bring clarity around it and find ways that the student region could be a little bit more involved, a little bit more active across organizations across the entire campus. Because I think it's it's kind of easy for the student region to be a little bit separated and just work with the other regions, and go to those meetings and not interact with the university community, which I think is obviously not ideal. so I, yeah, again, I just appreciate your comments. And I'm taking those into account. And I'm trying to trying to figure out. You know how we can shape this position going forward to be, you know, maybe a little bit better at serving the student community.
- Tathagata Pal: Would it be possible to share the agenda or meeting minutes with GPSA?
- Kassandra Vogel: I'll have to look to the rules for sending before a meeting, but I
 can send the meeting minutes after the meeting.
- Contact Kasandra Vogel Information:
 - Email: regent.vogel@wsu.edu
- o 07:30 | Adjournment



GPSA Executive Board Reports

If you need clarification or have any questions, please get in touch with the corresponding individual.

President and Executive Board Chair- Ajay Barman; presgpsa@wsu.edu

Task Completed:

- Organized GPSA Executive Board meeting
- Organized GPSA Executive Team meeting

Meeting attended:

- Meeting with Faculty senate
- Meeting with Student Legal Services
- Meeting with AVCs
- Virtual SGC steering meeting
- Meeting with ASWSU President
- o Meeting with ASWSU vice president
- Meeting with Programming committee chair
- Meeting with IAC chair
- Meeting with PDI chair
- o Meeting with Awards & Scholarships committee chair

Executive Vice President and Budget Chair – Marwa Aly; vpgpsa@wsu.edu

Task Completed:

- Prepare the senate agenda.
- o Plan for the S&A budget request for 2025-2026.

Meeting Attended

- RSOs meetings as requested.
- CUB advisory board.
- WSU Pullman Town Hall meeting.
- o Justice meeting at Neil library.
- Weekly GPSA executive team meeting
- Weekly GPSA executive board meeting



Vice President of Legislative Affairs and Chair of Legislative Affairs—Tathagata Pal; gpsa.vpla@wsu.edu

Task Completed:

- At the City level, working with WSU TAG to get the Figure-8 bus route
- At the State level, working on a budget proviso to create a taskforce for childcare support survey
- At the State level, working on a bill to incorporate graduate and professional students for WCC work exemption

Meeting Attended:

- Weekly GPSA executive team meeting
- Weekly GPSA executive board meeting
- SGC legislative affairs meetings
- o Meeting with WSAC to discuss basic needs support from the state
- GPSA LAC Meeting
- Meeting worth Rep Senn and Rep Leavitt

Chair of Internal Affairs - Nazua Idris; gpsa.internal@wsu.edu

Task Completed:

- Processed VPLA Nominations
- o Addressed several Senator-at-large communication issues

Meeting attended:

- Attended Senators' Meeting
- Attended Exec Board Meeting
- Met with the President regarding VP nomination

Chair of Communications- Andrew David Sutherland; gpsa.communications@wsu.edu

Task Completed:

- o GPSA Website Updates Dissertation Grant, RSO Funding
- Developing a University Committee Webpage for GPSA
- Collecting teaching resources for students.
- Fixed issues with Dissertation Grant and RSO Funding webpage



- GPSA Restaurant Friday documentation/Promotion
- Promotion of GPSA Halloween Social events
- Social Promotions and digital signage for Food Drive
- Communication with the WSU LIFT Fellowship to see what sort of resources or programs would be available for Graduate Students when it comes to teaching and pedagogy.

Meeting attended:

- Bi-weekly GPSA executive board meeting
- o GPSA Communication Team Meeting

Chair of University Affair- Golrokh (Rose) Maleki; gpsa.university@wsu.edu Tasks

Completed:

Updating the university committees

Meeting attended:

- Executive Board meeting
- The Senate Meeting
- University Affairs Committee Meeting

Chair of Community Affairs Affair- Madison Honig; gpsa.community@wsu.edu

Tasks Completed:

- Completed flyer and registration forms for Community Food Drive
- Launched advertising campaign for Lend a Hand, Give a Can Community Food Drive
- Connected with Basic Needs Navigator about funding for Thanksgiving
- Planning for Thanksgiving participation from Community Affairs
- o Planning for Spring self-defense course
- Planning for safety bag distribution

Meetings attended:

- GPSA Executive Board Meetings
- Meeting with Lend a Hand, Give a Can Community Food Drive
- Community Affairs Committee Meeting
- Meeting with the Programming Committee about Halloween/Thanksgiving
- Met with WSU Police about Community Safety



Chair of Travel grants- Augustine Attah; gpsa.grants@wsu.edu Tasks

Completed:

- o Correspondence with students, departmental travel coordinators and finance team
- o Filtering of submitted applications for Fall 2

Meetings attended:

- Weekly GPSA executive board meeting
- Weekly office hours (online)